

Date: Friday, 24th February 2023  
Our Ref: MB/SH FOI 5565

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**Re: Freedom of Information Request FOI 5565**

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 30th January 2023.

Your request was as follows:

1. Do you currently receive a neutral vendor managed service, or master vendor managed service, for the supply of temporary agency staff?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

iv. Non-Medical, Non-Clinical (NMNC)

- Name of the managed service provider?
- Are they a neutral vendor or master vendor?
- Expiry date of contract with the managed service provider?

Medical/Dental - No service provider.

Allied Health Professionals/Scientific, Therapeutic and Technical - NHSP, master vendor, contract expiry 31/07/2023

Nursing and Midwifery/Healthcare Assistants - NHSP, master vendor, contract expiry 31/07/2023

Non-Medical, Non-Clinical - No service provider.

2. Do you currently have a direct engagement (DE) provider in place, for VAT reclaim on agency spend?

Please provide the following information for each staffing group. If there is no service provider, please state this.

i. Medical / Dental

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

iii. Non-Medical, Non-Clinical (NMNC)

- Name of the DE provider?
- Expiry date of contract with the managed service provider?

The Walton Centre NHS Foundation Trust uses QE Facilities for all of the above for VAT reclaim, there is no contract end date.

3. Please can you provide 2022 full calendar year (01/01/2022 - 31/12/2022) spend figures on temporary agency staff (agency throughput)? If this is unavailable, please provide figures for FY 21/22.

Please provide the following information for each staffing group. If there is no agency spend, please state this.

i. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)?

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- 2022 spend on temporary agency staff (excluding VAT)?

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- 2022 spend on temporary agency staff (excluding VAT)?

iv. Non-Medical, Non-Clinical (NMNC)

- 2022 spend on temporary agency staff (excluding VAT)?

. Medical / Dental

- 2022 spend on temporary agency staff (excluding VAT)? No Spend

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- 2022 spend on temporary agency staff (excluding VAT)? FY 21/22 spend - £103,258.34

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- 2022 spend on temporary agency staff (excluding VAT)? FY 21/22 spend - £3,643,200.48

iv. Non-Medical, Non-Clinical (NMNC)

- 2022 spend on temporary agency staff (excluding VAT)? No Spend

4. Please can you provide the name of the person who looks after temporary agency staffing at the Trust?

Please provide the following information for each staffing group. If multiple people lead this from different departments, please give the details of each person.

i. Medical / Dental

- Name
- Job Title

- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name

- Job Title

- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name

- Job Title

- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name

- Job Title

- Department

[Vicki Brough](#) is the Trust recruitment manager who oversees responsibility for all permanent and temporary staff, with [Heather Doyle](#) taking responsibility for Medical Staff.

5. Please can you provide the name of the person who leads temporary agency staffing at ICS level?

Please provide the following information for each staffing group. If multiple people lead this from different departments at ICS level, please give the details of each person.

i. Medical / Dental

- Name

- Job Title

- Department

ii. Allied Health Professionals (AHPs) / Scientific, Therapeutic and Technical

- Name

- Job Title

- Department

iii. Nursing and Midwifery / Healthcare Assistants (HCAs)

- Name

- Job Title

- Department

iv. Non-Medical, Non-Clinical (NMNC)

- Name

- Job Title

- Department

[See Q4.](#)

Please see our response above in [blue](#).

**Re-Use of Public Sector Information**

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at [www.opsi.gov.uk](http://www.opsi.gov.uk) where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at

[www.opsi.gov.uk/advice/psi-regulations/index.htm](http://www.opsi.gov.uk/advice/psi-regulations/index.htm)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

**Please remember to quote the reference number, FOI 5565 in any future communications.**

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

*Mike Burns*

**Mr. Mike Burns, Executive Lead for Freedom of Information**